



THE  
**SCIOLI GROUP**  
EMPLOYEE BENEFITS & CONSULTANCY

PRESENTS



TEXAS TECH UNIVERSITY  
HEALTH SCIENCES CENTER™  
EL PASO

&

TTUHSC of El Paso at  
Transmountain

Resident Insurance  
Benefits Overview

2022-2023

Medical Insurance

- Blue Cross Blue Shield of Texas

Dental Insurance

- Blue Cross Blue Shield of Texas

Vision Insurance

- Avesis

Term Life Insurance

- Texas Medical Association Insurance Trust (TMAIT)

Long Term Disability Income

- Texas Medical Association Insurance Trust (TMAIT)

Medical Association Membership

- Texas Medical Association

## YOUR LIST OF INSURANCE BENEFITS

- **The Scioli Group**
  - Toll Free: 1.877.211.1975
  - Account Manager: Monica Loya
    - [monica@scioligroup.com](mailto:monica@scioligroup.com)
    - *If Monica is not available, please ask for Customer Service for Residents of TTUHSC El Paso or TTUHSC of El Paso at Transmountain*
- **TTUHSC El Paso Human Resources Department**
  - 1.915.215.5247
- **Blue Cross Blue Shield of Texas (Medical & Dental Benefits)**
  - 1.800.521.2227
  - [www.bcbstx.com](http://www.bcbstx.com)
- **Avesis (Vision Benefits)**
  - 1.800.828.9341
  - [www.avesis.com](http://www.avesis.com)

WHO ARE YOUR  
CONTACTS?

- Questions regarding your medical insurance with Blue Cross Blue Shield of Texas
- Questions regarding your vision insurance with Avesis
- Eligibility Questions
- Lost ID Card
- Claims Inquiries
  - It is helpful to send Monica a copy of the Explanation of Benefits as well as copies of any bills received from providers
- Network Provider Information

REASON TO CONTACT  
YOUR ACCOUNT  
MANAGER - MONICA LOYA



- As a new resident, your benefits will begin on the first day of your training.
- TTUHSC El Paso covers 100% of residents' and fellows' monthly health insurance premiums.
- Health insurance is also accessible for eligible dependents.
- Keep in mind the contribution from the institutions could change. If such change occurs, you will be notified.
- Eligible Dependents are:
  - Legally Married Spouse
    - *If spouse has a different last name, you may be required to provide a copy of the marriage certificate*
  - Children
    - *Birth*
    - *Adopted*
    - *Step*
  - You may NOT cover your parents, grandparents, aunts, uncles, cousins, etc.
- TTUHSC El Paso does NOT pay for deductibles, copays nor coinsurance.

## KEY COMPONENTS OF YOUR INSURANCE BENEFITS

# INSURANCE BENEFIT ENROLLMENT & ELECTIONS

- You will use Employee Navigator to enroll in your insurance benefits including:
  - Medical
  - Dental
  - Vision
  - Group Term Life/AD&D Insurance
  - Long Term Disability Insurance



- Before you begin the enrollment process, it is important to have the following information:
  - Your SSN or identifying number assigned by the University
  - Your spouse and/or children’s SSN
    - *If you, your spouse or children do not have a SSN and you have not received an identifying number from the University, please contact them prior to beginning your online enrollment*
    - *For residents moving to the United States: If your LEGAL spouse and/or children plan to move to El Paso to reside with you from another country, you can add them now. If you do not add them now, you cannot add them until open enrollment, unless there is a qualifying event.*
  - Your current address and phone number. If you do not have a current address or will be moving, please enter the University’s address temporarily.
- The company identifier is **TTUHSC El Paso**

## BEFORE YOU BEGIN ENROLLMENT



- You will receive an email from “Employee Navigator.” In this email, you will be given a “Registration” link and a “Company Identifier” which is TTUHSC El Paso. Follow the link to create a username and password. You will need your SSN to complete your username and password. If you do not have a SSN a pin will have been sent to you in a separate email
- Once logged in to Employee Navigator to start benefits, you will click the “start benefits” option on your dashboard.
- You will be asked to provide your complete contact information.
- To add a dependent, select the “Add Dependent Option” from there you will be able to add your spouse and dependent children.
- Throughout the enrollment you will be asked “Who You Are Enrolling” and “To Make Selection.” You must select who you are enrolling and select for each benefit. Once completed, you will save and continue to move on to the next option.
- When making elections to enroll dependents, the green circle next to their name must be selected. You will confirm it is selected by seeing a check mark in the circle and confirming the coverage type is correct.
- Each benefit will have an enrollment screen. One you have enrolled in desired benefits and have confirmed your summary sheet is correct you will “Agree.”
- If you have a questions or problems logging into the system, please call The Scioli Group or GME office. Our information can be found below or on the Employee Navigator Dashboard.
  - Monica Loya and Leslie Gonzalez - The Scioli Group 806.741.1050
  - TTUHSC El Paso Human Resources – 915.215.4217 or 915.215.4384
  - TTUHSC El Paso GME Office 915.215.4463 / Transmountain 915.215.5730

# INSTRUCTIONS FOR EMPLOYEE NAVIGATOR

- At Orientation/Admin Day or through your Department Coordinator, everyone will receive a Benefit Confirmation Statement
- Carefully review the information
- This is the information YOU supplied in Employee Navigator during your enrollment process
  - Make corrections immediately
  - Check names are spelled correctly
  - Verify the most recent & accurate mailing address
  - Verify dates of birth
  - Verify last four digits of ID number
  - Verify your election for each insurance benefit

**BENEFITS  
CONFIRMATION  
STATEMENT  
FOLLOWING COMPLETION OF  
ENROLLMENT**

- Marriage:
  - If you become married while covered under these benefit plans, you **ONLY HAVE 30 DAYS** from the date of marriage to add your spouse to the plans.
  - **IT IS YOUR RESPONSIBILITY** to inform GME/HR Department of this qualifying event.
  - If you do not add your spouse within the 30-day time period, then your spouse will **NOT** have coverage until open enrollment of the next plan year.

**QUALIFYING  
EVENTS AFTER  
OPEN ENROLLMENT**

- Birth, Adoption, Stepchildren:
  - If you have a baby, adopt a child or marry a spouse with children, you **ONLY HAVE 30 DAYS** from the date of birth, adoption and marriage to add dependent children to the plans.
  - **IT IS YOUR RESPONSIBILITY** to inform GME/HR Department of this qualifying event.
  - If you do not add your children within the 30-day time period, then your children will **NOT** have coverage until open enrollment of the next plan year.

**QUALIFYING  
EVENTS AFTER  
OPEN ENROLLMENT**

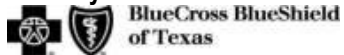


Blue Cross Blue Shield of Texas




Summary of Benefits &  
Coverage

**MEDICAL  
INSURANCE**



The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services.

**NOTE:** Information  e cost of this plan (called the premium) will be provided separately.

This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-800-521-2227 or at

<https://policy-srv.box.com/s/267fcsssotmsy1objsynw9r66y0cs3f>.

For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms, see the Glossary. You can view the Glossary at

[www.healthcare.gov/sbc-glossary/](http://www.healthcare.gov/sbc-glossary/) or call 1-855-756-4448 to request a copy.

Important Questions	Answers	Why This Matters:
<b>What is the overall deductible?</b>	For <u>In-Network</u> : \$500 Individual/\$1,500 Family For <u>Out-of-Network</u> : \$1,000 Individual/\$3,000 Family	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
<b>Are there services covered before you meet your deductible?</b>	Yes. Services that charge a <u>copay</u> , <u>prescription drugs</u> , emergency room services, certain <u>preventive care</u> , and <u>In-Network</u> diagnostic tests, <u>home health</u> , <u>skilled nursing</u> , and <u>hospice</u> are covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <a href="http://www.healthcare.gov/coverage/preventive-care-benefits/">www.healthcare.gov/coverage/preventive-care-benefits/</a> .
<b>Are there other deductibles for specific services?</b>	Yes. Per occurrence: \$150 <u>In-Network</u> /\$300 <u>Out-of-Network</u> inpatient admission. There are no other specific <u>deductibles</u> .	You must pay all of the costs for these services up to the specific <u>deductible</u> amount before this <u>plan</u> begins to pay for these services.
<b>What is the out-of-pocket limit for this plan?</b>	For <u>In-Network</u> : \$1,500 Individual/\$3,500 Family For <u>Out-of-Network</u> : \$3,000 Individual/\$7,000 Family <u>Prescription drug</u> limit: \$500 Individual/\$1,000 Family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
<b>What is not included in the out-of-pocket limit?</b>	<u>Premiums</u> , <u>balance-billing</u> charges, <u>preauthorization</u> penalties, and health care this <u>plan</u> doesn't cover.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> .
<b>Will you pay less if you use a network provider?</b>	Yes. See <a href="http://www.bcbstx.com">www.bcbstx.com</a> or call 1-800-810-2583 for a list of <u>network providers</u> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's charge</u> and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
<b>Do you need a referral to see a specialist?</b>	No.	You can see the <u>specialist</u> you choose without a <u>referral</u> .



All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		In-Network Provider Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
If you visit a health care provider's office or clinic	Primary care visit to treat an injury or illness	\$25 <u>copay</u> /visit; <u>deductible</u> does not apply	40% <u>coinsurance</u> after <u>deductible</u>	Virtual visits are available, please refer to your <u>plan</u> policy for more details.
	<u>Specialist</u> visit	\$25 <u>copay</u> /visit; <u>deductible</u> does not apply	40% <u>coinsurance</u> after <u>deductible</u>	None
	<u>Preventive care/screening/immunization</u>	No Charge; <u>deductible</u> does not apply	40% <u>coinsurance</u> after <u>deductible</u>	You may have to pay for services that aren't <u>preventive</u> . Ask your <u>provider</u> if the services needed are <u>preventive</u> . Then check what your <u>plan</u> will pay for. No Charge for child immunizations <u>Out-of-Network</u> through the 6th birthday.
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	No Charge; <u>deductible</u> does not apply	40% <u>coinsurance</u> after <u>deductible</u>	Office visit <u>copay</u> may apply.
	Imaging (CT/PET scans, MRIs)	10% <u>coinsurance</u> after <u>deductible</u>	40% <u>coinsurance</u> after <u>deductible</u>	None

\*For more information about limitations and exceptions, see the plan or policy document at <https://policy-srv.box.com/s/267fcssotsmsy1objsynw9r66y0cs3f>.

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		<u>In-Network Provider</u> Provider (You will pay the least)	<u>Out-of-Network</u> (You will pay the most)	
<b>If your child needs dental or eye care</b>	Children's eye exam	\$25 <u>copay</u> /visit; <u>deductible</u> does not apply	40% <u>coinsurance</u> after <u>deductible</u>	None
	<b>Excluded Services &amp; Other Covered Services:</b> Children's glasses	Not Covered	Not Covered	None
<b>Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)</b>				
<ul style="list-style-type: none"> <li>• Acupuncture</li> <li>• Bariatric surgery</li> <li>• Cosmetic surgery</li> <li>• Dental care (Adult)</li> <li>• Infertility Treatment</li> <li>• Long-term care</li> <li>• Non-emergency care when traveling outside the U.S.</li> <li>• Private-duty nursing</li> <li>• Routine foot care</li> <li>• Weight loss programs</li> </ul>				
<b>Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)</b>				
<ul style="list-style-type: none"> <li>• Chiropractic care</li> <li>• Hearing aids (limited to 1 per ear per 36-month period)</li> <li>• Routine eye care (Adult)</li> </ul>				

\*For more information about limitations and exceptions, see the plan or policy document at <https://policy-srv.box.com/s/267fcssotmsyy1objsynw9r66y0cs3f>.



Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		<u>In-Network Provider</u> (You will pay the least)	<u>Out-of-Network Provider</u> (You will pay the most)	
If you are pregnant	Office visits	\$25 <u>copay</u> /visit; <u>deductible</u> does not apply	40% <u>coinsurance</u> after <u>deductible</u>	<u>Copay</u> applies to first prenatal visit (per pregnancy). <u>Cost sharing</u> does not apply for <u>preventive services</u> . Depending on the type of services, a <u>copayment</u> , <u>coinsurance</u> , or <u>deductible</u> may apply. Maternity care may include tests and service described elsewhere in the SBC (i.e. ultrasound).
	Childbirth/delivery professional services	10% <u>coinsurance</u> after <u>deductible</u>	40% <u>coinsurance</u> after <u>deductible</u>	
	Childbirth/delivery facility services	10% <u>coinsurance</u> after <u>deductible</u>	40% <u>coinsurance</u> after <u>deductible</u>	
If you need help recovering or have other special health needs	<u>Home health care</u>	No Charge; <u>deductible</u> does not apply	40% <u>coinsurance</u> after <u>deductible</u>	Limited to 60 visits per calendar year. <u>Preauthorization</u> is required.
	<u>Rehabilitation services</u>	\$25 <u>copay</u> /office visit; <u>deductible</u> does not apply 10% <u>coinsurance</u> after <u>deductible</u> for other outpatient services	40% <u>coinsurance</u> after <u>deductible</u>	Limited to 35 visits combined for all therapies per calendar year. Includes, but is not limited to, occupational, physical, and manipulative therapy.
	<u>Habilitation services</u>	\$25 <u>copay</u> /office visit; <u>deductible</u> does not apply 10% <u>coinsurance</u> after <u>deductible</u> for other outpatient services	40% <u>coinsurance</u> after <u>deductible</u>	
	<u>Skilled nursing care</u>	No Charge; <u>deductible</u> does not apply	40% <u>coinsurance</u> after <u>deductible</u>	Limited to 25 days per calendar year. <u>Preauthorization</u> is required.
	<u>Durable medical equipment</u>	10% <u>coinsurance</u> after <u>deductible</u>	40% <u>coinsurance</u> after <u>deductible</u>	None
	<u>Hospice services</u>	No Charge; <u>deductible</u> does not apply	40% <u>coinsurance</u> after <u>deductible</u>	<u>Preauthorization</u> is required.

\*For more information about limitations and exceptions, see the plan or policy document at <https://policy-srv.box.com/s/267fcssotmsy1objsynw9r66y0cs3f>.

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		<u>In-Network Provider</u> (the least)	<u>Out-of-Network Provider</u> (You will pay the most)	
If you need immediate medical attention	<u>Emergency room care</u>	Facility Charges: \$50 <u>copay/visit</u> plus 10% <u>coinsurance</u> ; <u>deductible</u> does not apply ER Physician Charges: 10% <u>coinsurance</u> after <u>deductible</u>	Facility Charges: \$50 <u>copay/visit</u> plus 10% <u>coinsurance</u> ; <u>deductible</u> does not apply ER Physician Charges: 10% <u>coinsurance</u> after <u>deductible</u>	<u>Emergency room copay</u> waived if admitted.
	<u>Emergency medical transportation</u>	10% <u>coinsurance</u> after <u>deductible</u>	10% <u>coinsurance</u> after <u>deductible</u>	Ground and air transportation covered.
	<u>Urgent care</u>	\$35 <u>copay/visit</u> ; <u>deductible</u> does not apply	40% <u>coinsurance</u> after <u>deductible</u>	You may have to pay for services that are not covered by the visit fee. For an example, see “If you have a test” on page 2.
If you have a hospital stay	Facility fee (e.g., hospital room)	10% <u>coinsurance</u> after <u>deductible</u>	40% <u>coinsurance</u> after <u>deductible</u>	\$150 inpatient admission <u>deductible</u> for <u>In-Network providers</u> . \$300 inpatient admission <u>deductible</u> for <u>Out-of-Network providers</u> . <u>Preauthorization</u> is required; \$250 penalty if not <u>preauthorized Out-of-Network</u> .
	Physician/surgeon fees	10% <u>coinsurance</u> after <u>deductible</u>	40% <u>coinsurance</u> after <u>deductible</u>	None
If you need mental health, behavioral health, or substance abuse services	Outpatient services	\$25 <u>copay/office visit</u> ; <u>deductible</u> does not apply 10% <u>coinsurance</u> after <u>deductible</u> for other outpatient services	40% <u>coinsurance</u> after <u>deductible</u>	Certain services must be <u>preauthorized</u> ; refer to your benefit booklet* for details. Virtual visits are available, please refer to your <u>plan</u> policy for more details.
	Inpatient services	10% <u>coinsurance</u> after <u>deductible</u>	40% <u>coinsurance</u> after <u>deductible</u>	\$150 inpatient admission <u>deductible</u> for <u>In-Network providers</u> . \$300 inpatient admission <u>deductible</u> for <u>Out-of-Network providers</u> . <u>Preauthorization</u> is required; \$250 penalty if not <u>preauthorized Out-of-Network</u> .

\*For more information about limitations and exceptions, see the plan or policy document at <https://policy-srv.box.com/s/267fcssotsmyy1objsynw9r66y0cs3f>.

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		<u>In-Network Provider</u> Provider (You will pay the least)	<u>Out-of-Network</u> (You will pay the most)	
<b>If you need drugs to treat your illness or condition</b> More information about <u>prescription drug coverage</u> is available at <a href="http://www.bcbstx.com">www.bcbstx.com</a>	Generic drugs	\$5 retail/\$12.50 mail order <u>copay</u> /prescription; <u>deductible</u> does not apply	\$5 <u>copay</u> /prescription plus 20% <u>coinsurance</u> ; <u>deductible</u> does not apply	<u>Prescription drug out-of-pocket limit:</u> \$500 Individual/\$1,000 Family Retail covers a 30-day supply. With appropriate prescription, up to a 90-day supply is available. Mail order covers a 90-day supply. <u>Out-of-Network</u> mail order is not covered. Payment of the difference between the cost of a brand name drug and a generic may be required if a generic drug is available. For <u>Out-of-Network</u> pharmacy, member must file <u>claim</u> . The <u>cost-sharing</u> for insulin included in the drug list will not exceed \$25 per prescription for a 30-day supply, regardless of the amount or type of insulin needed to fill the prescription.
	Preferred brand drugs	\$15 retail/\$37.50 mail order <u>copay</u> /prescription; <u>deductible</u> does not apply	\$15 <u>copay</u> /prescription plus 20% <u>coinsurance</u> ; <u>deductible</u> does not apply	
	Non-preferred brand drugs	\$30 retail/\$75 mail order <u>copay</u> /prescription; <u>deductible</u> does not apply	\$30 <u>copay</u> /prescription plus 20% <u>coinsurance</u> ; <u>deductible</u> does not apply	
	<u>Specialty drugs</u>	\$5/\$15/\$30 <u>copay</u> /prescription; <u>deductible</u> does not apply	\$5/\$15/\$30 <u>copay</u> /prescription plus 20% <u>coinsurance</u> ; <u>deductible</u> does not apply	
<b>If you have outpatient surgery</b>	Facility fee (e.g., ambulatory surgery center)	10% <u>coinsurance</u> after <u>deductible</u>	40% <u>coinsurance</u> after <u>deductible</u>	None
	Physician/surgeon fees	10% <u>coinsurance</u> after <u>deductible</u>	40% <u>coinsurance</u> after <u>deductible</u>	None

\*For more information about limitations and exceptions, see the plan or policy document at <https://policy-srv.box.com/s/267fcssotsmsy1objsynw9r66y0cs3f>.

Avesis

Benefits

VISION INSURANCE

## TTUHSC- El Paso

Vision Care Services	In-Network Member Cost	Out-of-Network Reimbursement
<b>Vision Examination</b> (Includes Refraction)	Covered in full after \$10 copay	Up to \$35
<b>Materials*</b>	\$25 copay (Materials copay applies to frame or spectacle lenses, if applicable.)	
<b>Frame Allowance</b>	Members receive a \$50 wholesale allowance Up to \$150 retail value <sup>†</sup>	Up to \$45
<b>Standard Spectacle Lenses</b>		
Single Vision	Covered in full after \$25 copay	Up to \$25
Bifocal	Covered in full after \$25 copay	Up to \$40
Trifocal	Covered in full after \$25 copay	Up to \$50
Lenticular	Covered in full after \$25 copay	Up to \$80
Standard Progressives	Covered up to \$50, plus 20% off retail	Up to \$40
<b>Other Lens Options</b>		
<b>Level 3 Lens Option Package</b> Polycarbonate Standard Scratch-Resistant Coating Standard Tint Ultra-Violet Screening Standard Anti-Reflective Coating	Covered in Full	Up to \$10,00 Up to \$500 Up to \$4,00 Up to \$6,00 Up to \$24,00
<b>Contact Lenses<sup>‡</sup></b> (in lieu of frame and spectacle lenses)		
Elective	\$130 allowance	Up to \$130
Medically Necessary	Covered in full	Up to \$250
<b>Refractive Laser Surgery</b>	Onetime/lifetime \$150 allowance Provider discount up to 25%	Onetime/lifetime \$150 allowance
<b>Frequency</b>		
<b>Eye Examination</b>	Once every 12 months	
<b>Lenses or contact lenses</b>	Once every 12 months	
<b>Frame</b>	Once every 24 months	

## Reliable & Dependable

Avësis is a national leader in providing exceptional vision care benefits for millions of commercial members throughout the country.

The Avësis vision care products give our members an easy-to-use wellness benefit that provides excellent value and protection.

## Employer Paid Rates

Please see your HR Department

<sup>‡</sup>Discounts are not insured benefits.

<sup>†</sup>Value may be less depending on the providers retail pricing.

<sup>‡</sup>Prior authorization is required for medically necessary contacts.

# DENTAL, GROUP TERM LIFE/&AD AND LTD

See TMAIT Presentation

Q. How much of the monthly premium for the insurance benefits is deducted from my paycheck?

- A. \$0
- *At this time, the institution pays 100% of the monthly premium*
- *However, this is subject to change each year. Should this change, you will be informed.*

Q. Who can I select insurance benefits for?

- A. Yourself, legal spouse and your child(ren)

Q. My mom lives with me, can I add her?

- A. No

Q. I am getting married soon, when can I add my spouse?

- A. 30 days from the date of marriage

Q. I and my spouse are having a baby, when can I add the baby?

- A. 30 days from the date of birth

Q. Where do I find a list of the in-network providers for BCBS of Texas?

- A. [www.bcbstx.com](http://www.bcbstx.com)

Q. Who do I contact if I have questions about a medical bill I have received?

- A. Monica Loya with The Scioli Group (see contact page)

## Q&A

## Deductible:

- As the insured, it is your first dollar responsibility of medical claims. It is the amount of covered expenses that the insured must pay before the insurance company starts to pay for eligible expenses.

## Out of Pocket Maximum

- The maximum amount that an insured is required to pay under a plan or insurance contract.

## Copay

- A small charge paid at the time medical service is received. Copays accumulate towards the out-of-pocket maximum, but not towards the deductible.

# DEFINITIONS



CONGRATULATIONS AND WELCOME  
TO TTUHSC EL PASO