



TEXAS TECH UNIVERSITY
HEALTH SCIENCES CENTER.
EL PASO

Office of Institutional Research *and* Effectiveness

Office of Institutional Research and Effectiveness

2016 TTUHSC El Paso Student Satisfaction Survey

Results Summary

Report Date: 12-13-2016

Note: This report is for internal TTUHSC El Paso use only. The descriptive statistics were not analyzed for statistical significance; therefore, results may not be generalizable. All results should be interpreted with caution.

Executive Summary

Respondent Demographics

The 2016 TTUHSC EL Paso Student Satisfaction Survey was conducted over the course of three weeks in Fall 2016. A link to the online survey was distributed via email to all students on the distribution lists for the Paul L. Foster School of Medicine (PLFSOM), the Gayle Greve Hunt School of Nursing (GGHSON), and the Graduate School of Biomedical Sciences (GSBS) (n = 606). A total of 330 students self-selected to complete the survey (54.5% response rate). Participants were informed of the voluntary nature of the survey and were assured as to the anonymity of their responses. 77% of respondents selected the PLFSOM, 16% selected the GGHSON, and 7% selected GSBS as their TTUHSC El Paso school affiliation.

Method

In order to determine the survey population, an active student report was generated from Banner Student in Fall 2016 by staff at the Office of Institutional Research and Effectiveness (OIRE). This report was compared against student email distribution lists maintained by staff at the PLFSOM, the GGHSON, and the GSBS and updated appropriately to ensure all currently enrolled students were included.

Survey questions were originally developed by Texas Tech University Health Sciences Center Lubbock and modified for TTUHSC El Paso in 2015. Modifications were based on a review of surveys used by other institutions of higher education, as well as input from departments across TTUHSC El Paso. The final survey was reviewed and approved by the President of TTUHSC El Paso.

The survey was administered via the subscription service Qualtrics, an online service software that provides an external online site for the development and delivery of the survey. Qualtrics provides an anonymous link to the survey, which was included in the email sent to all students on the TTUHSC El Paso student distribution lists. The anonymous link does not collect any personal information on the participant and cannot be linked to an individual IP address. Respondents returned their online surveys to Qualtrics.com and the de-identified data is warehoused at this site. Secured access to the data is available to OIRE staff via user authentication. One reminder email was sent out weekly for a period of three weeks, in order to bolster response rate. Descriptive analysis of the data was conducted in Fall 2016 after the survey closed. All data is reported in aggregate format. Overall results less than a value of five were not reported in order to maintain the confidentiality of respondents.

The descriptive statistics presented in this report were not analyzed for statistical significance; therefore, results may not be generalizable. All results should be interpreted with caution.

Academics

Q1 In which school are you enrolled during the current academic year?

Answer	%	Count
PLFSOM	76.58%	242
GGHSON	16.46%	52
GSBS	6.96%	22
Total	100%	316

Paul L. Foster School of Medicine

Q2A - Indicate your academic program.

Answer	%	Count
M.D.	99.58%	237
Other (please specify)	0.42%	n < 5
Total	100%	238

Other (please specify)

medical student

Gayle Greve Hunt School of Nursing

Q2B - Indicate your academic track.

Answer	%	Count
Bachelor of Science in Nursing (R.N. to B.S.N.)	7.84%	n < 5
Bachelor of Science in Nursing (Accelerated B.S.N.)	92.16%	47
Total	100%	51

Graduate School of Biomedical Sciences

Q2C - Indicate your academic program.

Answer	%	Count
Post-Baccalaureate Certificate	13.64%	n < 5
M.S.	86.36%	19
Total	100%	22

Q3 - In which year of study are you?

Answer	%	Count
Year 1	30.65%	95
Year 2	27.74%	86

Year 3	19.68%	61
Year 4	20.32%	63
Year 5	0.65%	n < 5
Year 6	0.00%	0
More than 6 years	0.97%	n < 5
Total	100%	310

Q4 - Overall, how satisfied are you with your studies at TTUHSC El Paso?

Answer	%	Count
Very Dissatisfied	1.97%	6
Dissatisfied	0.98%	3
Somewhat Dissatisfied	4.92%	15
Somewhat Satisfied	15.74%	48
Satisfied	48.20%	147
Very Satisfied	28.20%	86
Total	100%	305

	Minimum	Maximum	Mean	Std Deviation	Count
Overall, how satisfied are you with your studies at TTUHSC El Paso?	1.00	6.00	4.92	1.02	305

Environment

Q5 –Please indicate your level of satisfaction with each of the following statements.

Question	Very Dissatisfied		Dissatisfied		Somewhat Dissatisfied		Somewhat Satisfied		Satisfied		Completely Satisfied		Total
Cleanliness of campus buildings	0.34%	1	0.34%	1	0.34%	1	0.68%	2	22.71%	67	75.59%	223	295
Classroom environment (e.g. size, temperature, maintenance)	0.34%	1	0.00%	0	5.10%	15	14.29%	42	36.73%	108	43.54%	128	294
Quality of equipment in laboratory facilities	0.00%	0	0.70%	2	1.06%	3	4.58%	13	38.38%	109	55.28%	157	284
Campus security	0.00%	0	0.69%	2	2.06%	6	3.09%	9	31.62%	92	62.54%	182	291
Parking availability	19.32%	57	21.36%	63	22.37%	66	18.31%	54	11.19%	33	7.46%	22	295

Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
Cleanliness of campus buildings	1.00	6.00	5.72	0.59	0.34	295
Classroom environment (e.g. size, temperature, maintenance)	1.00	6.00	5.18	0.90	0.81	294
Quality of equipment in laboratory facilities	2.00	6.00	5.46	0.70	0.49	284
Campus security	2.00	6.00	5.53	0.72	0.52	291
Parking availability	1.00	6.00	3.03	1.51	2.29	295

Student Support Services- Overall

Q6- Please indicate your level of satisfaction with each of the following statements.

Question	Very Dissatisfied		Dissatisfied		Somewhat Dissatisfied		Somewhat Satisfied		Satisfied		Very Satisfied		Total
Information about student health insurance plans	2.16%	5	7.79%	18	8.66%	20	21.21%	49	36.36%	84	23.81%	55	231
Availability of student health care providers in the network	2.82%	6	5.16%	11	6.10%	13	16.43%	35	41.78%	89	27.70%	59	213
Information about medical health services (e.g., visits to TT Physicians at Hague)	3.28%	8	5.74%	14	9.02%	22	11.48%	28	42.62%	104	27.87%	68	244
Information about available counseling services (e.g., dealing with unfamiliar or stressful situations)	2.76%	7	6.69%	17	8.27%	21	12.99%	33	38.19%	97	31.10%	79	254
Information about available resources for alcohol and drug problems (e.g., counseling, treatment)	1.49%	3	7.96%	16	6.47%	13	9.45%	19	44.28%	89	30.35%	61	201
Information about what action to take should you ever encounter any kind of gender-based discrimination or sexual misconduct (e.g., harassment, stalking, sexual assault)	1.55%	4	4.26%	11	3.49%	9	10.08%	26	36.05%	93	44.57%	115	258
Information about individual academic support at the institution	1.81%	5	4.35%	12	7.97%	22	10.14%	28	38.41%	106	37.32%	103	276

Field	Minimum	Maximum	Mean	Std Deviation	Count
Information about student health insurance plans	1.00	6.00	4.53	1.27	231
Availability of student health care providers in the network	1.00	6.00	4.72	1.23	213
Information about medical health services (e.g., visits to TT Physicians at Hague)	1.00	6.00	4.68	1.30	244

Information about available counseling services (e.g., dealing with unfamiliar or stressful situations)	1.00	6.00	4.70	1.31	254
Information about available resources for alcohol and drug problems (e.g., counseling, treatment)	1.00	6.00	4.78	1.25	201
Information about what action to take should you ever encounter any kind of gender-based discrimination or sexual misconduct (e.g., harassment, stalking, sexual assault)	1.00	6.00	5.09	1.14	258
Information about individual academic support at the institution	1.00	6.00	4.91	1.21	276

Registrar

Q7 –Please indicate your level of satisfaction with each of the following statements.

Question	Very Dissatisfied	Dissatisfied	Somewhat Dissatisfied	Somewhat Satisfied	Satisfied	Very Satisfied	Total
Helpfulness of employees in Registrar's office	0.75% 2	0.75% 2	1.13% 3	5.28% 14	30.57% 81	61.51% 163	265
Communication about the registration process	0.70% 2	0.35% 1	1.05% 3	9.82% 28	34.74% 99	53.33% 152	285
Ease of registering for classes	0.70% 2	0.00% 0	0.70% 2	10.49% 30	32.52% 93	55.59% 159	286
Wait time for receiving a requested transcript	0.69% 1	0.00% 0	0.00% 0	6.90% 10	37.93% 55	54.48% 79	145

Field	Minimum	Maximum	Mean	Std Deviation	Count
Helpfulness of employees in Registrar's office	1.00	6.00	5.49	0.82	265
Communication about the registration process	1.00	6.00	5.38	0.82	285
Ease of registering for classes	1.00	6.00	5.41	0.80	286

Wait time for receiving a requested transcript

1.00

6.00

5.45

0.72

145

Financial Aid

Q8 –Please indicate your level of satisfaction with each of the following statements.

Question	Very Dissatisfied	Dissatisfied	Somewhat Dissatisfied	Somewhat Satisfied	Satisfied	Very Satisfied	Total						
Helpfulness of financial aid employees	0.40%	1	0.40%	1	2.78%	7	3.97%	10	30.16%	76	62.30%	157	252
My awareness of financial aid options	0.38%	1	1.53%	4	3.83%	10	11.88%	31	36.40%	95	45.98%	120	261
Efficiency of the financial aid process	0.39%	1	1.57%	4	2.35%	6	5.49%	14	41.18%	105	49.02%	125	255

Field	Minimum	Maximum	Mean	Std Deviation	Count
Helpfulness of financial aid employees	1.00	6.00	5.50	0.79	252
My awareness of financial aid options	1.00	6.00	5.20	0.94	261
Efficiency of the financial aid process	1.00	6.00	5.33	0.86	255

School's Student Affairs

Q9 –Does your school offer adequate assistance with issues related to Student Affairs?

Answer	%	Count
Yes	95.71%	268
No	4.29%	12
Total	100%	280

Q10 - Please rate your satisfaction with the following aspects of the Student Affairs office/liaison for your specific school.

Question	Very Dissatisfied	Dissatisfied	Somewhat Dissatisfied	Somewhat Satisfied	Satisfied	Very Satisfied	Total
Helpfulness of office employees in the Student Affairs office or of the Student Affairs liaison for your specific school	1.09%	3	0.73%	2	0.36%	1	275
Wait time for services and/or responses	0.37%	1	1.11%	3	1.11%	3	271
I feel connected to my school.	1.06%	3	3.19%	9	2.13%	6	282

Field	Minimum	Maximum	Mean	Std Deviation	Count
Helpfulness of office employees in the Student Affairs office or of the Student Affairs liaison for your specific school	1.00	6.00	5.60	0.80	275
Wait time for services and/or responses	1.00	6.00	5.52	0.78	271
I feel connected to my school.	1.00	6.00	5.24	1.06	282

Student Business Services

Q11 –Please indicate your level of satisfaction with each of the following statements.

Question	Very Dissatisfied	Dissatisfied	Somewhat Dissatisfied	Somewhat Satisfied	Satisfied	Very Satisfied	Total
Helpfulness of Student Business Services employees	0.00%	0	0.86%	2	0.86%	2	233
Wait time for services and/or responses	0.00%	0	0.85%	2	0.85%	2	236
Usefulness of Student Business Services website	0.44%	1	1.33%	3	2.22%	5	225
Clarity of your on-line account statement	0.80%	2	0.40%	1	2.41%	6	249

Field	Minimum	Maximum	Mean	Std Deviation	Count
Helpfulness of Student Business Services employees	2.00	6.00	5.38	0.74	233
Wait time for services and/or responses	2.00	6.00	5.36	0.73	236
Usefulness of Student Business Services website	1.00	6.00	5.21	0.86	225
Clarity of your on-line account statement	1.00	6.00	5.22	0.84	249

Admissions

Q12 –Please indicate your level of satisfaction with each of the following statements.

Question	Very Dissatisfied		Dissatisfied		Somewhat Dissatisfied		Somewhat Satisfied		Satisfied		Very Satisfied		Total
Clarity/ease of use of application materials	0.00%	0	0.75%	2	1.87%	5	7.12%	19	45.32%	121	44.94%	120	267
Communications received during application phase	0.00%	0	1.49%	4	1.12%	3	7.43%	20	43.12%	116	46.84%	126	269
Helpfulness of admissions personnel (customer service provided by admissions personnel)	0.37%	1	1.12%	3	0.37%	1	5.22%	14	41.04%	110	51.87%	139	268
Overall satisfaction with admissions process	1.09%	3	0.36%	1	1.82%	5	6.18%	17	40.73%	112	49.82%	137	275
Field							Minimum	Maximum	Mean	Std Deviation		Count	
Clarity/ease of use of application materials							2.00	6.00	5.32	0.75		267	
Communications received during application phase							2.00	6.00	5.33	0.78		269	

Helpfulness of admissions personnel (customer service provided by admissions personnel)	1.00	6.00	5.41	0.76	268
Overall satisfaction with admissions process	1.00	6.00	5.35	0.85	275

Library Resources

Q13 - Please indicate your level of satisfaction with each of the following statements.

Question	Very Dissatisfied		Dissatisfied		Somewhat Dissatisfied		Somewhat Satisfied		Satisfied		Very Satisfied		Total
Helpfulness of librarians	0.00%	0	0.85%	2	0.85%	2	5.96%	14	36.60%	86	55.74%	131	235
Hours of operation	1.55%	4	0.39%	1	1.55%	4	11.24%	29	33.33%	86	51.94%	134	258
Study facilities available in the library	2.23%	6	1.86%	5	7.06%	19	14.50%	39	33.09%	89	41.26%	111	269
Accessibility of on-site library resources (e.g. books, journals in library)	0.81%	2	1.62%	4	2.02%	5	7.69%	19	40.08%	99	47.77%	118	247
Accessibility of on-line library resources (e.g. books, journals on-line)	0.79%	2	1.18%	3	1.97%	5	6.69%	17	42.13%	107	47.24%	120	254
Accessibility of search software (e.g. OVID, Micromedex, MD Consult)	0.00%	0	0.47%	1	1.90%	4	7.58%	16	46.92%	99	43.13%	91	211
Access Library resources	0.00%	0	0.40%	1	1.59%	4	7.57%	19	42.63%	107	47.81%	120	251
Adequacy of library collection	0.41%	1	0.81%	2	3.25%	8	5.69%	14	46.34%	114	43.50%	107	246
Overall adequacy of library resources	0.39%	1	0.78%	2	1.95%	5	6.23%	16	45.53%	117	45.14%	116	257
Overall adequacy of library services	0.39%	1	0.39%	1	1.16%	3	6.98%	18	45.35%	117	45.74%	118	258

Field	Minimum	Maximum	Mean	Std Deviation	Count
Helpfulness of librarians	2.00	6.00	5.46	0.72	235
Hours of operation	1.00	6.00	5.30	0.94	258
Study facilities available in the library	1.00	6.00	4.98	1.17	269
Accessibility of on-site library resources (e.g. books, journals in library)	1.00	6.00	5.28	0.91	247
Accessibility of on-line library resources (e.g. books, journals on-line)	1.00	6.00	5.30	0.87	254
Accessibility of search software (e.g. OVID, Micromedex, MD Consult)	2.00	6.00	5.30	0.73	211
Access Library resources	2.00	6.00	5.36	0.72	251
Adequacy of library collection	1.00	6.00	5.27	0.83	246
Overall adequacy of library resources	1.00	6.00	5.31	0.79	257
Overall adequacy of library services	1.00	6.00	5.34	0.75	258

Advising and Mentoring

Q14 - Please indicate your level of satisfaction with each of the following statements.

Question	Very Dissatisfied	Dissatisfied	Somewhat Dissatisfied	Somewhat Satisfied	Satisfied	Very Satisfied	Total						
Academic advising in my field of study	2.69%	7	1.54%	4	6.15%	16	15.38%	40	33.85%	88	40.38%	105	260
Academic adviser's knowledge about my degree program	0.78%	2	2.33%	6	5.45%	14	10.51%	27	35.02%	90	45.91%	118	257
Faculty/Staff knowledge of career opportunities in my field of study	1.88%	5	2.63%	7	3.38%	9	12.03%	32	34.21%	91	45.86%	122	266

Field	Minimum	Maximum	Mean	Std Deviation	Count
Academic advising in my field of study	1.00	6.00	4.97	1.17	260
Academic adviser's knowledge about my degree program	1.00	6.00	5.14	1.05	257
Faculty/Staff knowledge of career opportunities in my field of study	1.00	6.00	5.12	1.11	266

General Technology

Q15 - Please indicate your level of satisfaction with each of the following statements.

Question	Very Dissatisfied		Dissatisfied		Somewhat Dissatisfied		Somewhat Satisfied		Satisfied		Very Satisfied		Total
Audio-video equipment used in classrooms (e.g. microphones, projectors)	1.82%	5	2.55%	7	6.93%	19	10.95%	30	45.99%	126	31.75%	87	274
Reliability of wireless connection to HSC-Air (wifi) on my campus	3.93%	11	2.50%	7	9.29%	26	17.86%	50	38.57%	108	27.86%	78	280
Reliability of learning management system (e.g., Sakai/The Hub, Blackboard)	6.03%	17	7.80%	22	12.06%	34	21.63%	61	32.27%	91	20.21%	57	282
Helpfulness of Help Desk employees	1.61%	4	2.41%	6	4.02%	10	8.84%	22	42.97%	107	40.16%	100	249
Usability of my school's website	2.56%	7	4.40%	12	8.42%	23	19.41%	53	38.10%	104	27.11%	74	273

Field	Minimum	Maximum	Mean	Std Deviation	Count
Audio-video equipment used in classrooms (e.g. microphones, projectors)	1.00	6.00	4.92	1.10	274
Reliability of wireless connection to HSC-Air (wifi) on my campus	1.00	6.00	4.68	1.26	280

Reliability of learning management system (e.g., Sakai/The Hub, Blackboard)	1.00	6.00	4.27	1.43	282
Helpfulness of Help Desk employees	1.00	6.00	5.10	1.06	249
Usability of my school's website	1.00	6.00	4.67	1.23	273

Student Life

Q16 - Please indicate your level of agreement with each of the following statements.

Question	Strongly Disagree		Disagree		Somewhat Disagree		Somewhat Agree		Agree		Strongly Agree		Total
I am satisfied with the racial/ethnic diversity of the student body in my school.	1.13%	3	3.02%	8	4.91%	13	7.92%	21	40.75%	108	42.26%	112	265
Students in my school are treated fairly and with respect regardless of their differences.	2.17%	6	0.36%	1	1.44%	4	5.42%	15	34.66%	96	55.96%	155	277
I feel a sense of belonging to my school.	1.78%	5	1.42%	4	2.85%	8	9.96%	28	37.01%	104	46.98%	132	281
I feel a sense of belonging to the TTUHSC El Paso community.	2.14%	6	0.71%	2	4.27%	12	12.10%	34	35.59%	100	45.20%	127	281
I know who represents my school and/or campus on the Student Government Association (SGA).	2.17%	6	3.61%	10	2.89%	8	13.00%	36	37.55%	104	40.79%	113	277
I am aware of the activities sponsored by the Student Government Association (SGA).	1.44%	4	2.16%	6	3.96%	11	12.23%	34	38.49%	107	41.73%	116	278
The Student Government Association (SGA) advocates for and represents student interests effectively.	2.93%	8	3.30%	9	4.03%	11	12.45%	34	38.10%	104	39.19%	107	273

Field	Minimum	Maximum	Mean	Std Deviation	Count
I am satisfied with the racial/ethnic diversity of the student body in my school.	1.00	6.00	5.11	1.07	265
Students in my school are treated fairly and with respect regardless of their differences.	1.00	6.00	5.38	0.95	277
I feel a sense of belonging to my school.	1.00	6.00	5.20	1.03	281
I feel a sense of belonging to the TTUHSC El Paso community.	1.00	6.00	5.14	1.06	281
I know who represents my school and/or campus on the Student Government Association (SGA).	1.00	6.00	5.03	1.15	277
I am aware of the activities sponsored by the Student Government Association (SGA).	1.00	6.00	5.09	1.06	278
The Student Government Association (SGA) advocates for and represents student interests effectively.	1.00	6.00	4.97	1.20	273

Q17 - Please indicate your level of agreement with each of the following statements.

Question	Strongly Disagree		Disagree		Somewhat Disagree		Somewhat Agree		Agree		Strongly Agree		Total
I know where to go to within my school to file a complaint against another student or TTUHSC El Paso employee.	2.17%	6	6.14%	17	6.86%	19	13.00%	36	41.16%	114	30.69%	85	277
I believe that any complaints I file against another student or TTUHSC El Paso employee will be handled fairly and promptly.	4.06%	11	2.58%	7	2.21%	6	11.07%	30	40.22%	109	39.85%	108	271
I believe that I could report unethical activities by another student or TTUHSC El Paso employee without fear of retaliation against me.	2.15%	6	3.58%	10	3.58%	10	10.39%	29	41.22%	115	39.07%	109	279

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I am satisfied with the quality of instruction that I receive at TTUHSC El Paso.	3.90%	11	2.13%	6	4.96%	14	14.18%	40	38.30%	108	36.52%	103	282
I have adequate access to my instructors outside of class.	1.81%	5	2.17%	6	1.44%	4	7.22%	20	39.35%	109	48.01%	133	277
My instructors are concerned about my academic success.	1.43%	4	1.79%	5	1.43%	4	12.90%	36	31.90%	89	50.54%	141	279
My instructors care about my professional success.	1.44%	4	1.44%	4	2.16%	6	11.87%	33	31.29%	87	51.80%	144	278
I would recommend my degree program to a friend or family member.	2.52%	7	2.88%	8	5.76%	16	11.15%	31	29.86%	83	47.84%	133	278

Field	Minimum	Maximum	Mean	Std Deviation	Count
I know where to go to within my school to file a complaint against another student or TTUHSC El Paso employee.	1.00	6.00	4.77	1.25	277
I believe that any complaints I file against another student or TTUHSC El Paso employee will be handled fairly and promptly.	1.00	6.00	5.00	1.22	271
I believe that I could report unethical activities by another student or TTUHSC El Paso employee without fear of retaliation against me.	1.00	6.00	5.02	1.14	279
I am satisfied with the quality of instruction that I receive at TTUHSC El Paso.	1.00	6.00	4.90	1.23	282
I have adequate access to my instructors outside of class.	1.00	6.00	5.24	1.02	277
My instructors are concerned about my academic success.	1.00	6.00	5.24	1.01	279
My instructors care about my professional success.	1.00	6.00	5.26	1.01	278
I would recommend my degree program to a friend or family member.	1.00	6.00	5.06	1.22	278

Q18 - Please indicate your level of agreement with each of the following statements.

Question	Strongly Disagree	Disagree	Somewhat Disagree	Somewhat Agree	Agree	Strongly Agree	Total				
I know where to go to file a complaint against another student or TTUHSC employee.	2.91% 8	5.82% 16	6.55% 18	11.64% 32	42.55% 117	30.55% 84	275				
I know where to go to file a complaint if I encountered gender-based discrimination or sexual misconduct (e.g., harassment, stalking, sexual assault).	1.82% 5	5.82% 16	6.18% 17	11.27% 31	42.18% 116	32.73% 90	275				
I am aware of possible health effects resulting from alcohol and drug use.	0.36% 1	0.00% 0	0.72% 2	2.51% 7	36.20% 101	60.22% 168	279				
I know about existing standards of conduct and sanctions regarding alcohol and drugs.	0.36% 1	2.88% 8	2.52% 7	5.40% 15	44.24% 123	44.60% 124	278				
I have sufficient opportunities to interact with students from other TTUHSC El Paso schools (i.e. Medicine, Nursing, Biomedical Sciences).	4.15% 11	10.19% 27	13.58% 36	19.62% 52	30.57% 81	21.89% 58	265				
I have sufficient opportunities to learn about, from, and with students and/or practitioners from other healthcare professions.	2.54% 7	5.43% 15	8.33% 23	19.57% 54	35.87% 99	28.26% 78	276				
I know how Title IX legislation applies to me as a TTUHSC El Paso student.	5.51% 15	7.72% 21	4.41% 12	10.66% 29	36.76% 100	34.93% 95	272				
Field							Minimum	Maximum	Mean	Std Deviation	Count
I know where to go to file a complaint against another student or TTUHSC employee.							1.00	6.00	4.77	1.27	275

I know where to go to file a complaint if I encountered gender-based discrimination or sexual misconduct (e.g., harassment, stalking, sexual assault).	1.00	6.00	4.84	1.22	275
I am aware of possible health effects resulting from alcohol and drug use.	1.00	6.00	5.55	0.64	279
I know about existing standards of conduct and sanctions regarding alcohol and drugs.	1.00	6.00	5.24	0.93	278
I have sufficient opportunities to interact with students from other TTUHSC El Paso schools (i.e. Medicine, Nursing, Biomedical Sciences).	1.00	6.00	4.28	1.42	265
I have sufficient opportunities to learn about, from, and with students and/or practitioners from other healthcare professions.	1.00	6.00	4.66	1.26	276
I know how Title IX legislation applies to me as a TTUHSC El Paso student.	1.00	6.00	4.70	1.46	272

Institutional Publication/Website:

Q19 - I feel institutional publications (recruitment materials, website, program brochures, etc.) accurately reflect my experiences as a student.

Answer	%	Count
Strongly Disagree	3.24%	8
Disagree	2.83%	7
Somewhat disagree	5.26%	13
Somewhat agree	12.96%	32
Agree	49.80%	123
Strongly agree	25.91%	64
Total	100%	247

Field	Minimum	Maximum	Mean	Std Deviation	Count
Institutional Publication/Website: I feel institutional publications (recruitment materials, website, program brochures, etc.) accurately reflect my experiences as a student.	1.00	6.00	4.81	1.16	247

Q20 - I feel institutional publications (recruitment materials, website, program brochures, etc.) accurately reflect the TTUHSC El Paso environment and academic programs.

Answer	%	Count
Strongly Disagree	1.55%	4
Disagree	2.71%	7
Somewhat disagree	3.88%	10
Somewhat agree	11.24%	29
Agree	51.55%	133
Strongly agree	29.07%	75
Total	100%	258

Field	Minimum	Maximum	Mean	Std Deviation	Count
I feel institutional publications (recruitment materials, website, program brochures, etc.) accurately reflect the TTUHSC El Paso environment and academic programs.	1.00	6.00	4.96	1.02	258

Usefulness/ease of use of online publications

Q21 - Please indicate your level of satisfaction with each of the following statements.

Question	Very Dissatisfied	Dissatisfied	Somewhat Dissatisfied	Somewhat Satisfied	Satisfied	Very Satisfied	Total						
Degree program information published on school website	1.54%	4	1.15%	3	1.92%	5	12.31%	32	50.00%	130	33.08%	86	260
Academic Calendars	2.54%	7	3.99%	11	4.71%	13	10.51%	29	44.93%	124	33.33%	92	276
School-specific Catalog	1.98%	5	3.56%	9	1.58%	4	13.04%	33	48.22%	122	31.62%	80	253
School-specific Student Handbook	1.17%	3	0.78%	2	2.72%	7	11.67%	30	50.97%	131	32.68%	84	257
Institutional Student Handbook	1.19%	3	0.40%	1	3.95%	10	9.88%	25	51.78%	131	32.81%	83	253
Overall satisfaction with online resources	1.08%	3	2.53%	7	6.14%	17	12.27%	34	47.29%	131	30.69%	85	277

Field	Minimum	Maximum	Mean	Std Deviation	Count
Degree program information published on school website	1.00	6.00	5.07	0.94	260
Academic Calendars	1.00	6.00	4.91	1.18	276
School-specific Catalog	1.00	6.00	4.97	1.07	253
School-specific Student Handbook	1.00	6.00	5.09	0.90	257
Institutional Student Handbook	1.00	6.00	5.09	0.90	253
Overall satisfaction with online resources	1.00	6.00	4.94	1.04	277

Demographics

Q22 - Gender

Answer	%	Count
Male	41.58%	116
Female	52.33%	146
Other	0.36%	n < 5
Prefer not to answer	5.73%	16
Total	100%	279

Q23 - Race/ethnicity

Answer	%	Count
White (non-Hispanic/Latino)	39.78%	111
Black or African American (non-Hispanic/Latino)	0.72%	n < 5
Hispanic or Latino	34.41%	96
Asian	11.83%	33
American Indian or Alaska Native	0.36%	n < 5
Native Hawaiian or Other Pacific Islander	0.00%	0
Other (please specify)	3.23%	9
Prefer not to answer	9.68%	27
Total	100%	279