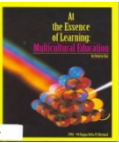


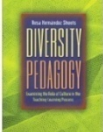

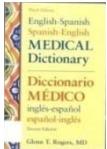

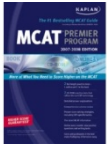
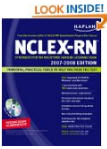

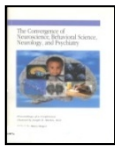



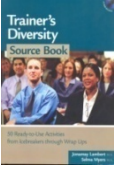




OIA Resource Reference Books

	<p>As Simple As Respect <i>Diversity, Respect and Inclusion In the Workplace</i> This easy-to-follow program features a series of workplace vignettes that illustrate disrespectful behavior and how to correct it. Both employees and managers will be able to use the seven commonsense Guidelines to discuss issues of respect in a diverse workplace as it relates to their own experience and behavior. The Guidelines are further broken down into Simple Steps which makes this an especially effective and user-friendly program. The vignettes include <i>healthcare, manufacturing, retail, and office</i> settings.</p>
	<p>At the Essence of Learning: Multicultural Education A culmination of the Society's two-year study of issues and practices related to the biennial theme of "Celebrating Diversity." This biennial is the first of many books that the Society will commission each biennium to explore critical issues in education in ways that develop new knowledge and new understandings.</p>
	<p>Customer Service: Natural as Child's Play We all know healthcare professionals are busy now more than ever. But being warm, friendly and helpful doesn't always mean you can't also get your work done.</p>
	<p>Diversity NOW A diverse workplace, composed of different people, can be a bit disorienting for everyone in it. There may be a clash of values, conflicts of interests, and violent disagreements. As such, it can be a cauldron of discontent. But it need not be. Just as long as you understand it, you can minimize the pitfalls and tap its potential instead. Get the lowdown on this issue from this program. Address your concerns, manage your fears, respect the differences and you'll surely be on your way to not only a more colorful environment but also a more productive workforce.</p>
	<p>Diversity Pedagogy: Examining the Role of Culture in the Teaching-Learning Process <i>"Teachers have many opportunities to "see" theory personified as practice, and to witness how ideas move from conceptual abstraction to instructional action. This is a compelling accomplishment that should be empowering to multicultural education novices, as well as affirming to the more experienced advocates."</i></p>
	<p>Diversity Training A different and powerful spin on the term diversity. Traditionally, diversity education initiatives inevitably involve the catch phrase "celebrate diversity." A fresh perspective called <i>Conversity</i>, defined as a process that brings people together through an active search for common ground.</p>
	<p>Diversity: Food for Thought Diversity: Food for Thought is set in a diner where conversations between the owner and his customers emphasize the importance of understanding and accepting individual differences. Listen in to their exchanges and see how organizations can reduce discrimination, increase harmony and tap the power of diversity!</p>

OIA Resource Reference Books

	<p>English-Spanish Medical Dictionary</p>
	<p>How to Excel in Medical School Most medical students develop effective study methods through a trial-and-error process and get through school. But often it can be a slow and frustrating process. This book is intended to guide you and help you to develop the learning skills you will need. Learning and applying these strategies will help you to get to a good start in your basic science courses and ease your learning throughout medical school and in your career as a doctor.</p>
	<p>Kaplan MCAT 2007-2008 Premier Program (w/ CD-ROM) (Kaplan MCAT Premier Program (W/CD)) *Full-length practice MCAT with detailed explanations *2 Full-length verbal reasoning tests *Complete Science Review *Effective tips and strategies *CD-ROM with practice questions and flashcards</p>
	<p>Kaplan NCLEX-RN Exam 2007-2008 (with CD-ROM): Strategies for the Registered Nursing Licensing Exam</p> <ul style="list-style-type: none"> * 2 practice tests – 1 in the book and 1 on the CD-ROM * Detailed answer explanations * The latest information on exam content and structure * Review of alternate questions * Analysis of all question types * Exclusive strategies for NCLEX-RN exam success * Free preview of Kaplan's online NCLEX-RN Question Bank with more exam-style questions
	<p>Taber's Cyclopedic Medical Dictionary</p>
	<p>The Convergence of Neuroscience, Behavioral Science, Neurology, and Psychiatry The Josiah Macy, Jr. Foundation is a private philanthropy dedicated to improving the health of individuals and the public. Since its establishment in 1930, the Foundation has focused its support principally on projects and conferences designed to enhance the education of health professionals. Especially physicians.</p>
	<p>The Gold Standard MCAT Fully updated for the new, these 4 Video DVDs cover all the important General Chemistry topics in the necessary detail. Any General Chemistry equation that you need to memorize for the new MCAT will be found in almost four hours of clear lecture-style teaching.</p>

OIA Resource Reference Books

	<p>Trainer's Diversity Source Book</p> <p>A comprehensive guide to diversity training that will have a lasting impact on your organization. From how to handle difficult training-room exchanges to a complete list of diversity web sites, the volume is invaluable to novice and experienced trainers alike.</p>
	<p>USMLE Step 1 Qbook (Kaplan USMLE Qbook)</p> <p>The leading provider of test preparation for medical licensure – provides you with:</p> <ul style="list-style-type: none"> * 850 high-yield, exam-style questions * Kaplan Medical's highly effective test taking strategies.
	<p>USMLE Step 2 CK Qbook (Kaplan USMLE Qbook)</p> <ul style="list-style-type: none"> * 850 Exam Style Questions * Complete answer explanations * Powerful strategies to increase your score * High yield, exam relevant topics * Critical test information * Tactics for all questions types
	<p>USMLE Step 2 Clinical Skills Qbook (Kaplan USMLE)</p> <p>Advice and information about the following topic will be found in the USMLE Step 2 Clinical Skills Qbook:</p> <ul style="list-style-type: none"> * Clinical reasoning * Doctor-patient communication * Performing a focused history and physical exam * Writing the patient note * Establishing a differential diagnosis * How to avoid the common mistakes that can impact exam performance
	<p>USMLE Step 3 Qbook (Test-Taking and Study Strategies Guide)</p> <ul style="list-style-type: none"> * 850 Exam Style Questions * Complete answer explanations * Powerful strategies to increase your score * High yield, exam relevant topics * Critical test information * Tactics for all questions types