



TEXAS TECH UNIVERSITY HEALTH SCIENCES CENTER EL PASO

Operating Policy and Procedure

HSCEP OP: 56.01, 4. **HARDWARE AND SOFTWARE STANDARDS**

PURPOSE:

REVIEW:

POLICY/PROCEDURE:

1. The overall functionality of the HSCEP Network is the responsibility of TTUHSC El Paso Information Technology Division. However, every school, department, and user is responsible for meeting standards that will help ensure this reliability.

Non-standard hardware configurations and software packages normally require additional resources and expertise. Work orders submitted on standardized hardware and software will receive priority service over non-standard hardware and software due to the additional specialization and time required.

For the current configuration recommendation for desktops and laptops contact the El Paso IT Helpdesk.

2. **Supported Software Packages:**

[PC Software](#)

[Macintosh Software](#)

To ensure comprehensive dissemination of information, all browser home pages shall be set to the TTUHSC El Paso Announcements Page - <http://www.ttuhscc.edu/elpaso/>

The El Paso Information Technology Department reserves the right to remove any equipment attached to the network that may be causing problems. For more detailed hardware and software guidelines contact the El Paso IT Helpdesk.