

4-27-09

All TTUHSC E-mail users,

An e-mail containing the following information is being sent to individuals on the TTUHSC e-mail system. **PLEASE TAKE NO ACTION ON THIS E-MAIL EXCEPT TO DELETE IT.** This is what is known as a “phishing” e-mail which attempts to obtain confidential information from the recipient. TTUHSC Information Technology will never ask for you to provide the password for your account. Phishing e-mails will often use names of known individuals from the institution in order to confuse the customers of the legitimacy, please note that this e-mail was not from the President’s Office and the information is false.

Example of phishing e-mail being received:

From: Texas Tech University Health Sciences Center <info@ttuhsc.edu>  
Sent: Sunday, April 26, 2009 4:28 PM  
To: -@.l  
Subject: Texas Tech University System Administration.

Dear TTUHSC account user,

Thank you for subscribing to ttuhsc.edu Internet. As part of our continuous effort in providing a higher level of service, we are pleased to inform you that we have upgrade your e-mail account and you will have to reactivate your account. To complete your account activation with us, you must reply to this email Immediately and enter your account details as requested below.

First Name:  
Last Name:  
User Name/ID:  
Password:  
Retype Password:  
Phone number

You are required to do this before the next 48 hours of receipt of this email or your account will be de-activated from our database.

NOTE: You will be sent an account activation code to the Email ID you provide in the next seven (7) Working days for security reasons.

It is also pertinent, you understand that our primary concern is for our customers, and for the security of their files and data.

Your account can also be verified using the link below:  
[https:// mail.ttuhsc.edu/exchweb/](https://mail.ttuhsc.edu/exchweb/)

Thank you for using ttuhsc.edu.

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John C. Baldwin, M.D.

Please contact your local campus IT Help Desk if you have any questions.

- Amarillo: (806) 354-5404 [helpdesk.amarillo@ttuhsc.edu](mailto:helpdesk.amarillo@ttuhsc.edu)
- El Paso: (915) 545-6800 [elp.helpdesk@ttuhsc.edu](mailto:elp.helpdesk@ttuhsc.edu)
- Lubbock: (806) 743-2875 [ithelpdesk@ttuhsc.edu](mailto:ithelpdesk@ttuhsc.edu) (The Lubbock Help Desk is available Monday through Friday from 8 a.m. to 6 p.m.)
- Odessa: (432) 335-5108 [helpdeskodessa@ttuhsc.edu](mailto:helpdeskodessa@ttuhsc.edu)