

## Texas Tech University Health Sciences Center El Paso Institutional Compliance Policy

<b>Policy: BCP EP 1.4 Queries Directed to CMS</b>	<b>Effective Date: March 14, 2001</b>
	<b>Last Revision Date: January 24, 2024</b>
<b>References: N/A</b>	

### **Policy Statement**

On occasions, it becomes necessary to direct queries to the Centers for Medicare & Medicaid Services (CMS). This policy explains how such queries are handled and by whom. This policy documents the dissemination of information obtained from the queries.

### **Scope**

This policy is for all Texas Tech Health Science Center El Paso (TTUHSC EP) faculty and staff.

### **Policy**

Periodically, questions related to documentation and/or reimbursement arise that will necessitate queries to the Medicare Administrative Contractor (MAC) or to CMS. Questions may be submitted to these agencies by the Medical Coding Management. . Written answers to queries will be shared with the clinical areas, the Medical Practice Income Plan (MPIP), and the Institutional Compliance office. This policy does not apply to those questions typically submitted by the billing areas to the carrier for billing process inquiries. This policy applies to all TTUHSC EP employees.

### **Frequency of Review**

This policy will be reviewed on each even-numbered year by the Billing Compliance Manager, and the Billing Compliance Advisory Committee. This policy may be amended or terminated at any time, to reflect the changes in the TTUHSC EP policies or applicable laws and regulations.

Questions regarding this policy may be addressed to the Billing Compliance Manager or the Institutional Compliance Officer.

**Review Date: May 2016, June 2019, January 13, 2022, January 24, 2024**

**Revision Date: September 2002, June 2016, July 2019, January 13, 2022, January 24, 2024**